

GLOBAL PAYMENT™ Mastercard® card service will end May 29, 2019.



We've captured some of the top Frequently Asked Questions below and would be happy to connect with you to answer any additional questions you may have. Review our new credit card line up and select a card that's right for you. [New Collabria Credit Cards](#)

Connect with us:

Phone: (902) 798-1820 Email: info@victorycreditunion.ca

How will I access my credit union account after May 29, 2019?

Your credit union account will continue to work the same as it does today. You can access your funds in branch, online or through an ATM using your credit union debit card. If you do not have a debit card attached to your credit union account, contact us and we can set one up for you right away.

What about my pre-authorized payments set up on my GLOBAL PAYMENT Mastercard® card?

If you have pre-authorized payments set up on your GLOBAL PAYMENT Mastercard® card you will need to contact the business debiting your account directly to make alternative payment arrangements before May 29, 2019. If you need assistance with the process, please connect with us to work through the required changes.

If you wish to set up a new pre-authorization directly from your credit union account, download our [Pre-Authorized Payment](#) complete the details and return to each of the businesses that you are dealing with.

For quick reference, here are our credit union details:

Institution number: 839

Transit number: 23333

Credit Union Account number: you can find your credit union account number on your statement (paper or electronic). To confirm your correct account number, login to online banking then select View e-statements from the menu on the left side of the page. Click on the date of the most recent month then click OPEN. The eight-digit account number required for direct deposits and pre-authorized payments is found after the name of each account (for example 12345-10-6). The account number is written without dashes or spaces. If you're not sure, just give us a call.

I use my GLOBAL PAYMENT Mastercard card to pay for online purchases, book trips, rent cars, etc. What will I use now?

Depending on your specific need, we have other products that may work for you.

Purchasing Online? Interac® Online allows you to pay for online purchases directly from your credit union account. To confirm which online vendors accept Interac® Online and to get the full details of this product, visit our product page, [Interac Online](#)

Need a credit (Mastercard) product? We recently launched a new suite of personal and business credit cards. We have a range of no fee, low rate and travel cards, as well as a new Rewards Program. To learn more about the options, visit our card page. You can see what works for you and even apply online. Learn more [Credit Cards](#)

Not sure what's a fit? Connect with us and we will help you through the process to determine what product best suits your needs.

What about my travel medical insurance on my Gold GLOBAL PAYMENT Mastercard®?

If you have travel insurance on your card and are relying on it for an upcoming trip, please be advised that effective May 29, 2019, the Inclusive Travel Medical Insurance coverage provided by TD Life Insurance Company will be terminated. If you have any questions about your Inclusive Travel Medical Insurance coverage, please call Allianz Global Assistance at 1-866-520-8827 Monday to Saturday, 8:00 am to 9:00 pm (Eastern Time). If you are travelling and require Emergency Medical Care / Treatment before May 29, 2019, please call Allianz Global Assistance at 1-519-742-9356 available collect 24/7. Emergency Medical Care / Treatment on or after May 29, 2019 will not be covered. If your trip extends beyond this date, please consider arranging for appropriate alternate coverage.

I enjoyed the peace of mind of included benefits such as travel insurance, what will I do now?

We are pleased to offer a wide selection of credit cards that offer not only travel insurance, but emergency health care coverage and mobile device insurance as well.

Have a look at our Travel Rewards Gold Mastercard®, World Mastercard®, and US Dollar Mastercard® which all feature varying levels of travel insurance.

If you are looking for something other than travel insurance, the Cash Back Mastercard®, Classic®, Flex Rate Mastercard® and Student Mastercard® offer mobile device protection among many other perks.

We hope this information helps to clear up any questions you may have. If you have any additional questions or would like more clarification, please contact your nearest branch to speak with us.

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