

Deposit Anywhere for Android™ Phones

Are you having issues with Deposit Anywhere™? Check out the tips below.

Why does this happen?

Newer Android phones have a home button that is just on the screen and is not a physical button. The home button overlays right over top of the camera button on deposit anywhere, so when you try to take a picture of a cheque, you end up pressing the home button instead, taking you back to the home screen.

What can be done to get Deposit Anywhere back to normal?

You can change your phone's settings to turn off the home button to replace the home, back, and show all buttons with "Gestures". Gestures is swiping away apps with a touch to minimize apps or return home instead of using buttons.

Samsung phone:

- Go to the phone's settings;
- Go to Display;
- Go to Navigation bar;
- Select Full Screen Gestures.
- You can now swipe up from the bottom of the screen on the left-hand side to go back, middle of the screen to go home, right-hand side of the screen to show all minimized apps.

Google Pixel phone:

- Go to the phone's settings;
 - Go to System;
 - Go to Gestures;
 - Go to System Navigation;
 - Turn on Gesture Navigation.
- You can now swipe up to minimize their active app or return to the home screen.

How does this change the use of your phone?

Your deposit anywhere will work as normal. You will instead need to swipe on your screens instead of using back, home, and show all buttons.

You may wish to reset your Navigation bar setting back to Navigation buttons after making your deposit. Your phone will function in the manner you are accustomed.

**This is a temporary problem and expected to be fixed in the next Android OS update.