

COVID-19: Important Notice

Effective Monday, April 6, 2020

**ALL BRANCHES OF
VICTORY CREDIT UNION
WILL BE CLOSED TO THE PUBLIC.**

This step is to ensure that we can continue to offer a high level of service to our members by protecting the health and wellbeing of our staff. They are the strength of our organization and the ability to maintain a sufficient level of staff in our offices will allow us to best serve our members at this time.

We will be adopting a primarily electronic approach to doing business. In addition, we have put certain processes into place which will allow us the flexibility we need to continue to meet our members' needs.

24/7 Access Online/Mobile Banking/ATM

You can access your account online to view accounts, pay bills, send e-transfers and deposit cheques. If you are not already signed up, please call your local branch to get set up today. Our ATM will remain open to access deposits, cash withdrawals, and bill payments.

Our staff are fully available to assist you via telephone during regular, **Monday through Friday from 10am to 3 pm.**

BROOKLYN 902-757-2525

KENNETCOOK 902-362-2594

WINDSOR 902-798-5726

FOR SENIORS OR THOSE WHO DEPEND ON IN-BRANCH SERVICES, WE ARE HERE FOR YOU AND WILL DO EVERYTHING IN OUR POWER TO ASSIST YOU.

Financial Relief

We understand that you may be experiencing financial hardship as a result of COVID-19. We are here to support you during this difficult time. Please send us an e-mail at **info@victorycreditunion.ca** to discuss solutions that meet your individual situation.