



Effective January 2, 2019, we are closing the ATM located at 41 Gerrish Street in Windsor. As with any business, it is prudent to effectively manage our costs, and this includes our head office operations. Operating more efficiently allows Victory Credit Union to continue to offer you and all our members competitive products and services that meet your financial needs and expectations.

We recognize the closure of this ATM may cause some disruption for you, and as such, we are pleased to offer convenient options for withdrawing or depositing your funds including:

- Deposit Anywhere™
- Our nearby branch at 150 Wentworth Rd. in Windsor – both lobby and drive thru ATM available

The Board of Victory Credit Union has assessed our existing head office location at 41 Gerrish Street, and agrees that the current space exceeds our needs. As a result, we have made the decision to relocate all head office staff over the coming months to our other branches where we can fully utilize the space available within those locations. The building will be put on the market to be sold.

As a strong financial institution, we are proud of the service we provide to our members, and every decision we make is in the best interests of all our members and our credit union. Our focus remains on serving you and we look forward to helping you achieve your financial goals now and in the future.

To discuss other service options with one of our member relationship experts, please call us at 902-798-1820.

Why can't you keep the ATM open?

The costs of maintaining an ATM are significant. It is good business practice to regularly review our operations to ensure we are continuing to manage our costs effectively.

Would the credit union keep the ATM open if the head office wasn't being relocated?

No. The costs of maintaining an ATM are significant. Victory Credit Union, as with any business, must effectively manage its operating costs.

Where is the nearest credit union ATM?

Victory Credit Union's location at 150 Wentworth Rd. is only 1.6 kms away, or three minutes by car.

What are the options available to me to withdraw or deposit funds?

There are several convenient options members can choose from to withdraw or deposit funds including:

- Deposit Anywhere™ - available on Victory Credit Union's mobile banking app and allows you to conveniently, quickly and securely deposit Canadian cheques on your iPhone or Android device
- Our branch at 150 Wentworth Rd. in Windsor (1.6 kms away) – includes both a drive-thru and indoor ATM and night deposit
- Cash back option when shopping for groceries or other items